

Entertainment and Hospitality Retro Groups: Refund Performance

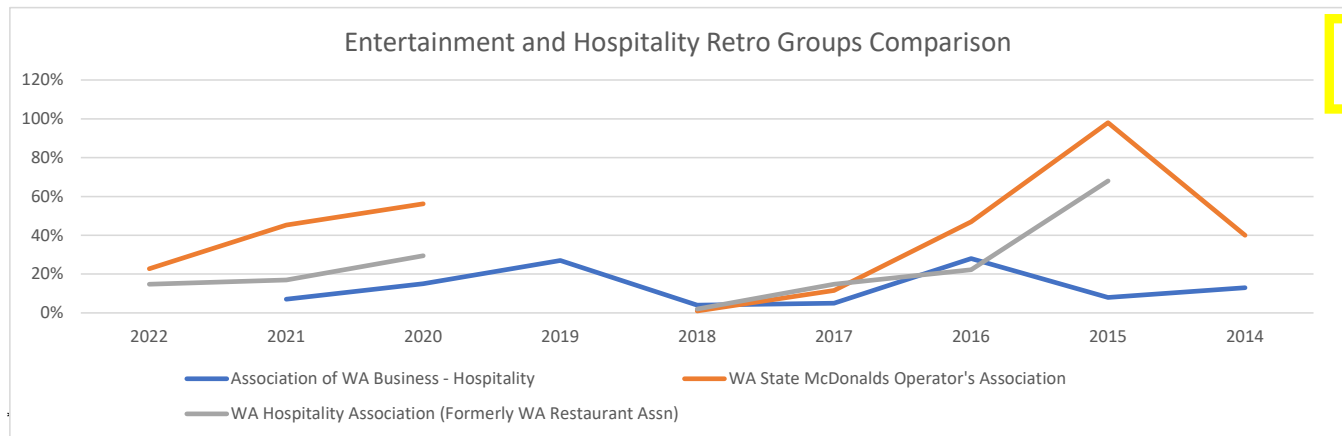
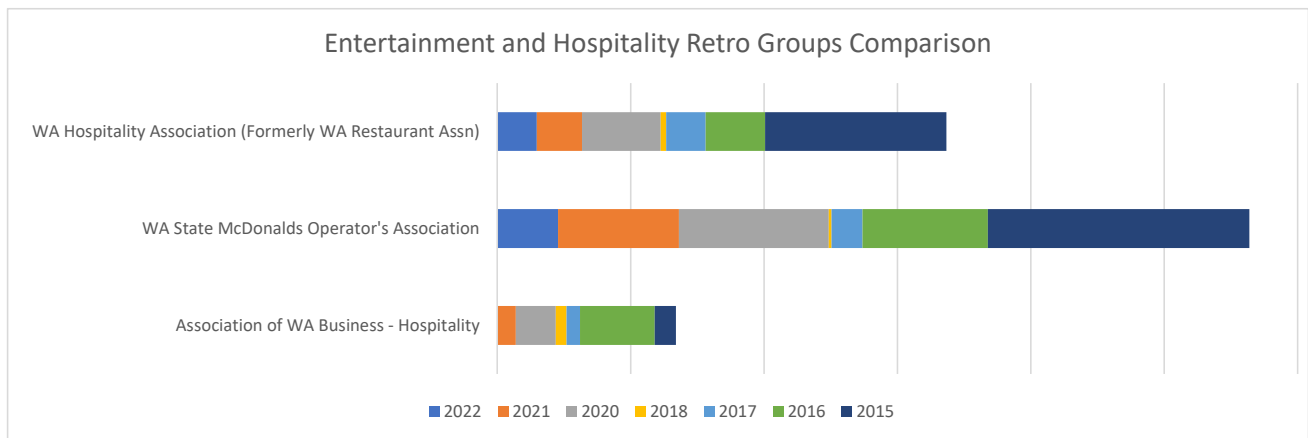
Updated: June 3, 2024

7 Year Historical Refund Data per Group:

Enrollment	*Oct 1	*Jan 1	*Jan 1
	Association of WA Business - Hospitality	WA State McDonalds Operator's Association	WA Hospitality Association (Formerly WA Restaurant Assn)
2022		23%	15%
2021	7%	45%	17%
2020	15%	56%	30%
2019	27%		
2018	4%	1%	2%
2017	5%	12%	15%
2016	28%	47%	22%
2015	8%	98%	68%
2014	13%	40%	
Average	13%	40%	24%
	(360) 943-1600	(366) 975-1343	(360) 956-7279

*Numbers shown indicate the most recent adjustment for each coverage year

*Asterisk shows renewal/enrollment date



*Chart shows groups over 3 million in standard premium